

# **Maintenance Document**

**Team Name:** Super Ninja **Team Number:** TA342

**Team Members:** 

Ram Purmessur Songnan Lin Jizhou Wang Lu Chen

# **Version Changing History**

Version	Changing Description
1.0	Original version
1.1	Description added on each testing, document font changed
1.2	Security testing detail added
1.3	Integrity testing detail added
1.4	UX testing detail added
2.0	Load testing and backup testing added, all parts are done.
2.1	Introduction section added
2.2	Header and sub-header changed
2.3	Error condition section updated
3.0	Change the sequence of some sections, all parts are finished.

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#### 1. Introduction

The website URL: <a href="https://www.sugarbattle.tk">https://www.sugarbattle.tk</a>

The aim of our product is to provide a platform for parents with obesity or overweight children aged from 5 to 12 and help parent track their children's daily sugar intake as well as make the children healthy.

Team 'SuperNinja' website provides different functions for users and the main function is sugar calculator. Sugar calculator allows users to calculate much sugar in different snacks and drinks as well as help parent to know the total amount of sugar their children have taken every day. A map function combined with weather forecast function are also on the website to help users to find nearby parks or playgrounds. This will help them plan activities for their children. Healthy recipe function will give users some ideas on how to cook healthy food for their children. Sign in and sign up functions allow user to have a account on the website and use the account to track the sugar intake and activities plans.

In addition, the website provides information on how to differentiate obesity and overweight, the risk of over sugar intake and the overweight/obesity issues in Australia. This information section is to educate parents the issue of obesity and overweight and the importance of keeping their children from those issues.



# 2. System Architecture

Team 'SuperNinja' website is a .Net MVC application whose structure contains several parts as follow:

Folder Name	Description
APP_START	The folder used to store all start-up class for the application including routes bundling and filtering
bin	The folder used to store all referenced packages necessary for the application
Content	The folder used to store all static web resources including css and fonts style files
Controllers	The folder used to store all business rule C# classes. Six different controllers included in the application, which are Account, Daily Plan, Error, Home, Location and Recipe
img	The folder used to store all image files which would be used in the website
Models	The folder used to store all basic database and view models used for the controller.  The entity framework file is also included in this folder
obj	The folder used to store all running and debugging config files for the application
Properties	The folder used to connect the local application with the Azure cloud web deploy application. The file would deploy all local application files to the cloud after every deployment
Scripts	The folder used to store all javascript files which are used to build the dynamic website
Views	The folder used to store all html view file for the application
Web.config	The configure file used to control the running of the whole application including connecting the database to the cloud database with connect string
packages.configure	The configure file used to integrate all plug in packages with the application
Global.asax	The configure file used to control the global variables setting for the application



## 3. Security

#### 3.1 Server Security

The whole system is configured on Microsoft Azure cloud server with secure stream. The port 22 for SSH is closed so no SSH connections are allowed for users to access to the system. However, port 3389 is opened instead, to allow users to remotely access the system. RDP remote desktop connection service is provided by the Azure cloud server, so users can use remote desktop to visit the system. The RDP service requires users to authenticate themselves before they can get an access to the system. The username as well as the password for the system should be kept as secret and the password should be complex enough to prevent from breaking.

#### 3.2 SQL Injection Prevention

SQL server is configured on the Azure cloud server and only allow connections from the Azure server. Users who has the access to cloud servers can connect to the database only. People who are not on the users list cannot visit the database. Data encryption are used on the connection channel of the database, data translation is secure in this case.

#### 3.3 Hijacking prevention

SSL certificates are utilized on the website to generate the HTTPS service. Port 443 is opened for the HTTPS service, and SSL certificate are added on the website to encrypt sessions. Connections toward the website are kept as private and trust is established between server and visitor with the utilization of SSL certificates.

#### 3.4 XSS Attack Prevention

The whole website is developed by using C# with ASP.Net. Although the website allowed users to enter and store data on the activity's description page, either SQL injection or XSS is impossible to be successful on the website because the developing language itself has already prevent those attack from happening.

## 3.5 Privacy Security

Sign in and sign up function are provided by the system to allow user to have a complete function on the website. The website will not ask users to store any personal data on the website, so it is not necessary to concern the privacy issues. In addition, users are asked to set a complex password which contains at least 8 characters with letters and digits. The password text will be hashed before it is sent to the server and if the password is matched on the system, user can login successfully.



## 4. Equipment Environment

#### 4.1 Azure Cloud Server Environment

The whole website is hosted on the Microsoft Azure cloud server and resources group are created on the hosting server. SQL server with a SQL database is a essential part of the resources group because it response for the data store of the website. A Windows system virtual machine is required for the operation of the whole website as well as services. Network interface as well as public IP address are attached on the resources group to allow publication of the websites.



Figure 1 Sugarbattle serves structure on Azure cloud

#### 4.2 Computer Hardware

This part will state the computer hardware requirement on which the software is hosted. The server is configured on the Azure cloud server, but it is also feasible to configure a server on the local like most large companies do. The computer hardware should at least satisfy the requirement shown on the table below, otherwise it could have a compatible issue or running issue on the server.

Hardware	Requirement
CPU	1 Intel(R) Xeon(R) CPU core @2.30 or 2.40 GHz
Installed RAM	2.0 GB
System Type	32-bit or 64 bit
Storage	128GB
NIC	100M
Opening Port	3389, 80, 443



## 4.3. Support Software

Support software are software that required to be installed on the computer or severs which will ensure the website running correctly. Support software for maintaining and operating the system are listed below:

Package Name	Usage
Windows 7 or above	Operating System
Apache 2.2 or above	Web Server
Microsoft Visual Studio 2017	Development IDE for website
Microsoft SQL Server	Database Engine
SQL Server Management Studio 2017	Database Administration GUI
C#	Web Programming Language
Microsoft Azure	Cloud Server
Bitbucket	Version Control Cloud Server
Git 2.19 or lastest	Version Control
Asp.net MVC 5.0	Core Web Application
RDP remote desktop	Remote desktop visiting tool



#### 5. Database Characteristics

The web application use the relational database for the main framework. The database name is 'sugarbattleEntities' which is stored on the Microsoft Azure SQL cloud server, in the same machine group of the main web application. There are nine entities in the database which are connected with each other.

#### 5.1 Data Model

The ER-diagram below shows relationships between all tables within the database.

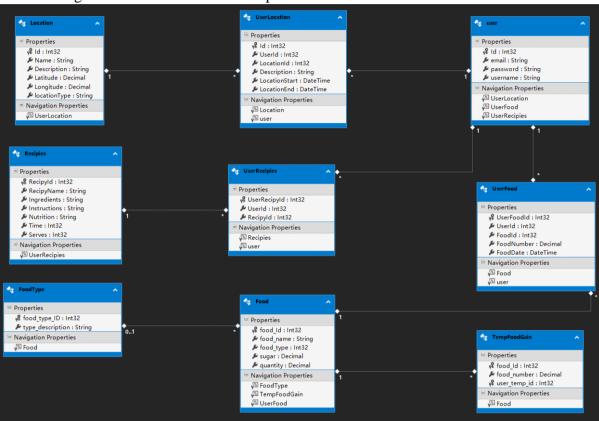


Figure 1 Detailed ER-Diagram for the System

#### 5.2 User Table

'User Table' is used to record all users in the application to record their email address, hashed password and username. Its details are shown as the table below:

Field Name	Data Type	Data Format	Field Size	Description	Example
ID	INT	Not Null Numeric Auto Increment	Max	The Id to uniquely define different users	213
EMAIL	NVARCHA R	Not Null *@*.*	255	The field used to record user	12345@qq.c om



				login email address	
PASSWOR D	NVARCHA R	Not Null (8 character minimal with at least one Uppercase and one special character)	255	The field used to record all users' password	Wangjizhou1 23?
USERNAM E	NVAECHA R	Not Null	255	The field used to record users' preferred name in the application	Tony

## **5.3 Food Type Table**

'Food Type Table' is utilized to record all food types presented in the module of sugar calculator. Its details are shown as the table below:

Field Name	Data Type	Data Format	Field Size	Description	Example
FOOD_TYP E_ID	INT	Not Null Numeric Auto Increment	Max	The Id to uniquely define every food type	2
FOOD_TYP R_DESCRIP TION	NVARCHA R	Not Null	50	The field used to record food type detailed description	Chocolate

## **5.4 Food Table**

'Food Table' is built to record all foods presented in the module of sugar calculator. Its details are shown as the table below:

Field Name	Data Type	Data Format	Field Size	Description	Example



FOOD_ID	INT	Not Null Numeric Auto Increment	Max	The Id to uniquely define every food	11
FOOD_NA ME	NVARCHA R	Not Null	50	The field used to record food name	Blue Ribbon Vanilla 2L
QUANTITY	DECIMAL	Not Null With 2 decimal	18,2	The field used to record all food quantity	2.04
SUGAR	DECIMAL	Not Null With 2 decimal	18,2	The field used to record sugar amount of every 100 gram food	3.93
FOOD_TYP E	INT	FOREIGN KEY	MAX	Field to match the food type table data	2

## **5.5 Temp Food Gain Table**

'Temp Food Gain Table' is a table to record all temp food records presented chosen by the user before log in the application in the module of sugar calculator. This table would be truncated regularly in order to clear all redundant data. Its details are shown as the table below:

Field Name	Data Type	Data Format	Field Size	Description	Example
FOOD_ID	INT	Not Null FOREIGN KEY	Max	The field to connect with the row in food table	123
FOOD_NU MBER	DECIMAL	Not Null With 2 decimals	18, 2	The field used to record food number input by users	4.20



USER_TEM INT NOT NULL FOREIGN KEY		The field to record the temp user session id before log in	44555519
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#### **5.6 User Food Table**

'User Food Table' is used to record all food consumption records in different user accounts presented in the module of sugar calculator. Its details are shown as the table below:

Field Name	Data Type	Data Format	Field Size	Description	Example
USER_FOO D_ID	INT	Not Null	Max	The field to uniquely identify user food record	231
USER_ID	INT	Not Null FOREIGN KEY	MAX	The field connected to the row in user table	23
FOOD_ID	INT	NOT NULL FOREIGN KEY	MAX	The field connected to the row in food table	1234
FOOD_NU MBER	DECIMAL	Not Null With 2 decimals	18, 2	The field used to record food number input by users	4.20
FOOD_DAT E	DATE	NOT NULL YYYY/M/D	10	The field used to record the date when user food is recorded	2018/9/24

#### **5.7 Location Table**

'Location Table' is built to record all location information presented in the module of activities. Its details are shown as the table below:



Field Name	Data Type	Data Format	Field Size	Description	Example
ID	INT	Not Null	Max	The field to uniquely identify activity location	
NAME	NVARCHA R	Not Null	255	The field recording location name	Birrarung Marr Artplay
DESCRIPTI ON	NVARCHA R	NOT NULL	255	The field recording location detailed information	Birrarung Marr, Russell Street Extension, Melbourne VIC 3000
LATITUDE	NUMERIC	Not Null With 8 decimals	10, 8	The field used to record location latitude	- 37.81796500
LONGITUD E	NUMERIC	Not Null With 8 decimals	10, 8	The field used to record location longitude	144.9715410 0
LOCATION _TYPE	NVARCHA R	Not Null	255	The field recording the location type	Park

## **5.8 User Location Table**

'User Location Table' is on the system to record all locations saved in different user accounts presented in the module of activities calculator. Its details are shown as the table below:

Field Name	Data Type	Data Format	Field Size	Description	Example
ID	INT	Not Null	Max	The field to uniquely identify user	123



				location record	
USER_ID	INT	Not Null FOREIGN KEY	MAX	The field connected to the row in user table	23
LOCATION _ID	INT	NOT NULL FOREIGN KEY	MAX	The field connected to the row in location table	1234
LOCATION _START	DATETIME	Not Null YYYY/M/D h:mm:ss	MAX	The field used to record start time of activity	2018/10/10 10:35:00
LOCATION _END	DATETIME	Not Null YYYY/M/D h:mm:ss	MAX	The field used to record endtime of activity	2018/10/10 12:35:00
DESCRIPTI ON	NVARCHA R	Allow Null	MAX	The field used to record detailed description of each user's activity	go breakfast

# **5.9 Recipes Table**

This table records all recipe information presented in the module of recipes. Its details are shown as the table below:

Field Name	Data Type	Data Format	Field Size	Description	Example
Recipe_ID	INT	Not Null Numeric Auto Increment	Max	The Id to uniquely define every recipe	21
Recipe_NA	NVARCHA	Not Null	255	The field	Mushroom



МЕ	R			used to record recipe name	Parmigiana
INGREDIE NTS	NVARCHA R	Not Null	MAX	The field used to record ingredients of each recipe	8 large (80g each) flat mushrooms
INSTRUCTI ONS	NVARCHA R	Not Null	MAX	The field used to record instructions of cooking each recipe	Bake in a hot oven (200°C) for 12-15 minutes
NUTRITIO N	NVARCHA R	NOT NULL	MAX	The field used to record nutrition contained in each recipe	Energy 724kj_Sugar 12g
TIME	INT	NOT NULL	11	The field used to record cooking time of each recipe	24
SERVES	INT	NOT NULL	11	The field used to record number of kids served by each recipe	3

# **5.10 User Recipes Table**

'User Recipes Table' is utilized to record all recipes records saved in different user accounts presented in the module of recipes. Its details are shown as the table below:



Field Name	Data Type	Data Format	Field Size	Description	Example
USER_RECI PE_ID	INT	Not Null	Max	The field to uniquely identify user recipe record	12
USER_ID	INT	Not Null FOREIGN KEY	MAX	The field connected to the row in user table	23
RECIPE_ID	INT	NOT NULL FOREIGN KEY	MAX	The field connected to the row in recipe table	21

## **6. Error Conditions**

This section will describe all possible error users may come across when they using the website. This section will state the reason of errors and the result of errors.

Error	Condition	Remedy
Page 404 not found	Incorrect URL input which cause the page not found	Show the error page of page not found
400 Bad Request	Indicate the server is unable to process the request from users	Show a new page which includes the information of wrong request
403 Forbidden	The error means that the browser could not access the URL	Check the correctness of the username and password and ensure all files uploaded correctly
408 Timing out request	Error when the time server responds to the client for a long time	Show message of timeout, checking the developer tools if necessary
500 Internal Server Error	Error that server cannot process the request for some reasons	Check all config files which are correctly coded
503 Unavailable Service	Error when overloading and maintaining the server	Check the cloud server on the Azure is concise and operate greatly



# 7. Testing information

# 7.1 Integrity Testing

Integrity testing is running by the 'SuperNinja' team to check every function within the system. Testing details are displayed as the table below:

Activity (ADMIN)	Pass/ Fail	Comments
Epic 1: As a user, I want to know the sugar level of		
different snacks and drinks and I want to calculate		
the total sugar level of snacks or drinks I provided		
for my children, so that I can know whether my		
children have taken too much sugar		
and I can adjust the amount of snack for my		
children based on the result.		
User story 1.2: As a user, I want to know how much		
sugar in drinks or snacks so that I can knows whether		
my child is having too much sugar.		
1.1.1. Successfully open the website	Pass	
1.1.2. View drinks and dessert information and	Pass	
details		
1.1.3. Select different categories	Pass	
<b>User story 1.2:</b> As a user, I want to calculate the total		
amount of sugar I provided to my children so that I		
can adjust the sugar plan for my children		
based on the calculation result.		
1.2.1. Select the drinks or desserts	Pass	
1.2.2. Choose quantity of drinks or desserts	Pass	
1.2.3. Save drinks or desserts	Pass	
1.2.4. View Result	Pass	
1.2.5. Delete the drinks or desserts from "My Item	Pass	
List"		
User story 1.3: As a user, I want to know how much		
sugar is appropriate for my daughters so that I can		
save my time and provide low sugar level food for my		
daughters.		
1.3.1. View the information about sugar in home	Pass	
page		
Epic 2: As a user, I want to look for nearby		
playgrounds and parks for my children and add an		
activity to the calendar and go back to track the		
activity in the future so that I can know where I have		
taken my children to and how much time we spent		
on the parks or playground.		
User story 2.1: As a user, I want to know the parks near		
his home so that I can know where to take my daughter		
to play.	Door	
2.1.1. Successfully open the "Location" page	Pass	
2.1.2. Map shows in the web page successfully	Pass	
2.1.3. Search and show the parks in the map	Pass	



TI	
User story 2.2: As a user, I want to have an account for	
the website so that I can go back and track the activity I	
has planned for my children.	2
2.2.1. Register the account and have a new account	Pass
2.2.2. Login the account	Pass
2.2.3. Log off the account	Pass
User story 2.3: As a user, I want to add activity on the	
calendar based on the parks or playgrounds so that I	
knows how much time I spent with my	
children on which parks or playgrounds	
2.3.1. Successfully open the "Location" page	Pass
2.3.2. Select and show the park information	Pass
2.3.3. Choose activity date	Pass
2.3.4. Choose start date time	Pass
2.3.5. Choose end date time	Pass
2.3.6. Add activity description	Pass
2.3.7. Add and save the activity into calendar	Pass
2.3.8. View activity information after saving	Pass
User story 2.4: As a user, I want to know the	
information of health disease related to over sugar	
intake so that I can remind me and my children not to	
take too much sugar.	
2.4.1. Successfully open the web page	Pass
2.4.2. Show all information of diseases related to high	Pass
sugar intake	1 455
2.4.3. Show diseases detail after click "Learn more"	Pass
button	1 455
Epic 3: As a user, I want to record the sugar intake	
for my children every day and go back to track the	
sugar intake whenever I want so that I can monitor	
how much sugar my children have taken and	
provide appropriate amount of sugar for my	
children. I also want to look for diet food suggestions	
so that I can know what is good for my children.	
User story 3.1: As a user, I want to look for healthy	
food recipes so that I can prepare healthy food for	
my children.	
3.1.1. Successfully open the "Recipes" page	Pass
3.1.2. Show all food recipes	Pass
3.1.3. Show recipes details after selecting one specific	Pass
recipe	
<b>User story 3.2:</b> As a user, I want to know the history of	
how much sugar provided for my child so that I can	
better control the sugar level for the upcoming date	
3.2.1. Successfully open the "Sugar Calculator" page	Pass
3.2.2. Select and add drinks and desserts	Pass
3.3.3. Log in the account	Pass
3.3.4. Save drinks or desserts into "Save List"	Pass
User story 3.3: As a user, I want to add the recipes on	
and story are true a user, i want to use the recipes on	l l



my account so that I can check the recipes easily and	
save more time.	
3.3.1. Successfully open the "Recipe" page	Pass
3.3.2. Select one specific recipe	Pass
3.3.3. Save the recipe into account	Pass
3.3.4. View the recipe in "My Recipes"	Pass
3.3.5. Cancel the recipe from "My Recipes"	Pass
User story 3.4: As a user, I want to look for the	
weather of the following date so that I can know	
whether I can take my daughters to go picnic.	
3.4.1. Open the "Location" page successfully	Pass
3.4.2. View the weather information	Pass
3.4.3. Search for different weather in different places	Pass

## 7.2 Backup and Recovery Testing

The backup testing is done by the developing expert of the 'SuperNinja' team. The backup warehouse link is: <a href="https://bitbucket.org/jwan0061/sugarbattlereq">https://bitbucket.org/jwan0061/sugarbattlereq</a> Testing details is listed as the table below:

No	Test	<b>Expected Outcome</b>	Actual Outcomes	Pass/Fail	Tester	Duration
1	Server	Able to recover each server including database server and web server	Recoverable and requiring time	pass	Tony	10 min
2	Site Recovery	Able to recover the source code from remote bitbucket repository	Recoverable and requiring little time	pass	Tony	10 min
3	Data	Able to recover all data sets used in the application	Recoverable and requiring time	pass	Tony	5 min
4	Library Recovery	Able to recover all libraries used in the application	Recoverable and requiring time	pass	Tony	5 min
5	Plug-in Recovery	Able to to recover all plug-in functions including weather forecast part as well as data visualization part	Recoverable and requiring little time	pass	Tony	5 min



# 7.3 Security Testing

Security testing is running by the security expert within the 'SuperNinja' team. This testing is to test any protentional security issues within the website and try to come up with solution on security issues.

No.	Description	Method	Anticipated Result	Pass/ Fail	Tester	Duration
1	Testing the SQL injection issues on the sign in/sign up page	Manually input SQL injection code	The SQL injection is not working on those page	Pass	Lin	15 min
2.	Testing the SQL injection issues on the activities description page	Manually input SQL injection code	The SQL injection is not working on the page	Pass	Lin	10 min
3	Testing the cross-site script issues on the activities description page	Manually input attack script on the website	The XSS attack is prevented and not working on the website	Pass	Lin	20 min
4	Testing the SSL security level of the website and check whether the channel is encrypted	Use Wireshark to scan the website and look up the packet manually	The data is encrypted and no private message will be leaked	Pass	Lin	30 min



## 7.4 UX Testing

User experiences testing is running by potential users and by 'SuperNinja' team. Testing detail is listed as the table below:

#### YouTube Link:

https://www.youtube.com/watch?v=7AlgjXG1AK4&feature=youtu.be https://www.youtube.com/watch?v=fJctIy9XMSw&feature=youtu.be

Tester	Hours spent on testing functions	Methods used		
Ken	15min	User test the website by using the manual input. Users gave		
(User)		feedback for the website and discussed ideas for next iteration.		
		https://www.youtube.com/watch?v=7AlgjXG1AK4&feature=youtu.be		
Tony	20min	Test website using manual input.		
(team		The layout of each website pages has been tested, and "sugar		
member)		intake", "Disease", "recipes" and "Location" functions are tested.		
Songnan	20min	Test website using manual input.		
Lin		Testing the background and layout of the website pages. The		
(team		functions of "Sugar intake", "Disease", "Location", "Location		
member)		tracking", and "recipes" are tested step by step.		
Lu Chen	20min	Test website using manual input.		
(team		The website font and background consistency are tested. The		
member)		functions of		
		"Sugar intake", "Disease", "Sugar Tracking" and "Location" are		
		tested step by step.		
Ram	20min	Test website using manual input.		
(team		Testing website layout and functions. Functions of "Sugar intake",		
member)		"Disease", "Recipes", "Sugar Tracking" and "Location" are tested		
		step by step.		



## 7.5 Load Testing

Load testing is operated by 'SuperNinja' team to test the website's capacity of handling stress. The testing schedule is to increase the threads of visiting the website simultaneously until finding the limitation of the website. When the number simultaneous threads reach around 2500 (shown as figure 2), the website will become inaccessible and 404 page will show up. Load testing details are shown as the table below:

No.	Description	Testing Tool	Anticipated Result	Pass/Fail	Tester	Duration
1	Testing the situation on 50 threads visit the website at the same time	JMeter	The website will run without errors	Pass	Lin	5 min
2.	Testing the situation on 100 threads visit the website at the same time	JMeter	The website will run without errors	Pass	Lin	5 min
3	Testing the situation on 1000 threads visit the website at the same time	JMeter	The website will run without errors	Pass	Lin	5 min
4	Setting the threads number to 5000 and get the maximum number of the simultaneous visiting	JMeter	The website will run normally but when the threads is adding, problems will occurs	Pass	Lin	5 min



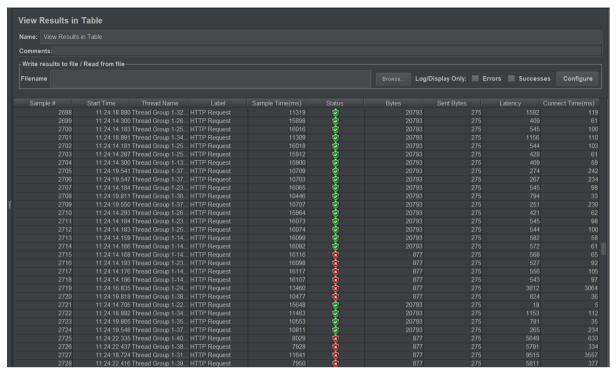


Figure 2 Load testing result in 5000 simultaneous threads